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Occupational Safety in Norwegian Maritime Transport: a Study of Respondents from Cargo and Passenger Vessels

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Background

- Sea transport is central to world trade, as it carries about **90% of internationally traded produce**.
- Seafaring is still among the **most hazardous** occupations.
- The study focuses on coastal cargo transport (small cargo vessels) and border crossing passenger transport (roll-on/roll-off passenger or cruise ferries).
- Previous research indicates that passenger vessel crews have a higher risk than coaster crews of all occupational accidents, but a substantially lower risk of serious injury and fatal accidents.





Objectives

- Compare organizational safety culture and working conditions in Norwegian cargo and passenger transport at sea.
- Examine **safety outcomes** (safety behaviours and crewmember accidents) of safety culture and working conditions in the two sectors.
- Discuss how safety culture and working conditions are influenced by the framework conditions of the two sectors.



The SafeCulture project

SafeCulture - Safety culture in private and professional transport: examining its influence on behaviours and implications for interventions

Aims to explore safety culture in land and sea based, professional and private transport in Norway and Greece.

Funded under the "Transport 2025" program of the Norwegian Research Council.

The Research Council of Norway

Duration: 36 months (Jan 2016 – Dec 2018)

Partners: Loj Institute of Transport Economics Norwegian Centre for Transport Research





Research questions

- How much does membership in different sociocultural units (e.g. nation, region, peer-groups, sector, organizations) influence individual transport safety behaviour in professional and private transport?
- How much does TSC influence safety behaviour and outcomes relative to known risk factors like gender, age, experience, technology and infrastructure?
- How can the knowledge on group membership influencing TSC and the relative importance of TSC as a predictor of transport safety behaviour and safety outcomes be used to increase transport safety?



Professional maritime transport survey

- **Background variables** (15 questions) (e.g. gender, age, vessel type, work schedule, etc)
- **Safety performance** (5 questions):
 - Safety behaviours

(e.g. How often do you think you tend to violate procedures to get the job done for every 100 working days/nights on board?)

- Work place safety assessment (All in all, how do you assess the safety of your work place situation?)
- Safety compromising fatigue (Sometimes I am so tired during working hours that safety is compromised?)
- Work accidents experience

(Have you been injured in your work on boa<mark>rd dur</mark>ing the last 2 years?)

• Working conditions (4 questions)

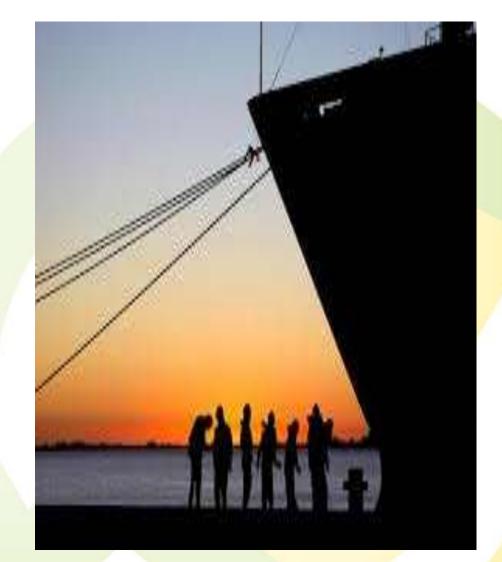
(e.g. How often do you think you tend to work more than 16 hours in the course of a 24-hour period for every 100 working days/nights on board?)

• Organisational safety culture (10 questions from the GAIN-scale) ICTR 2017 September 27-29, 2017



Professional maritime transport sample

- **On-line survey** distributed by **Norwegian shipping** companies to all employees working on board vessels.
- In total, 157 respondents completed the survey; 73 (47%) worked in cargo transport, and 84 (53%) worked in passenger transport.
- Eight per cent (8%) of the 157 respondents are **women**.
- Ninety-one per cent (91%) are Norwegian, 6% are from another Nordic country, while 3% are from other countries, mainly Western European.



Results - Organisational Safety Culture

- Respondents **younger** than 26 years **rate** the organisational safety culture level **lower** than other age groups.
- The organizational safety culture score is slightly higher in passenger shipping than in cargo shipping.
- The more respondents agree with the statements on work pressure and fatigue the lower safety culture levels they report.

| | Age group | Position | Shipping company | Vessel type | Safety compromisin g fatigue | Work pressure |
|-----------|--------------------------|----------------|---------------------|----------------------|------------------------------------|-----------------------|
| 1 | Younger than 26 years | Captain | 1 Cargo | Bulk vessel | Totally disagree: | Totally disagree: |
| | 41.3 | 44.8 | 44 | 40.1 | 45 | 44.8 |
| 2 | 26-35 years | Deck officer | 2 Cargo | General cargo | Disagree somewhat: | Disagree somewhat: |
| | 42.1 | 42.6 | 41.2 | 44.3 | 42.2 | 42.2 |
| 3 | 36-45 years | Deck crew | 3 Cargo | Tank vessel | Neither/nor: | Neither/nor: |
| | 43.5 | 43.6 | 44.2 | 36.5 | 41.6 | 38.8 |
| 4 | 46-55 years | Chief engineer | 4 cargo | Live fish carrier | Agree Somewhat: | Agree Somewhat: |
| | 43.4 | 45.5 | 42 | 44.4 | 37.5 | 41.3 |
| 5 | Older than 56 years | Engine officer | 5 cargo | Other cargo | Totally agree: | Totally agree: |
| | 46.7 | 42.6 | 38.1 | 40 | 38.3 | 29.7 |
| 6 | - | Engine crew | 6 Passenger | Passenger line 1 | - | - |
| | - | 40.1 | 44.4 | 43.3 | - | - |
| 7 | - | Catering | - | Passenger line 2 | - | - |
| | - | 45.2 | - | 44.4 | - | - |
| 8 | - | Apprentice | - | Passenger line 3 | - | - |
| | - | 41.5 | - | 46.5 | - | - |
| 9 | - | Other | - | - | - | - |
| | - | 43.2 | - | - | - | - |
| P valu | .039 e | .437 | .001 | .000 | 0.000 | 0.00 |

Results – Demanding Working Conditions

- There are significant **differences between** respondents in different shipping **companies**.
- The passenger shipping company has the lowest score, indicating the least demanding working conditions.
- Respondents who report higher levels of safety compromising work pressure, experience more demanding working conditions.

| | Age group | Position | Shipping company | Vessel type | Safety compromising fatigue | Work pressure |
|---------|-----------------------------|----------------|---------------------|----------------------|-----------------------------------|-----------------------|
| 1 | Younger than 26 years | Captain | 1 Cargo | Bulk vessel | Totally disagree: | Totally disagree: |
| | 6.8 | 8.1 | 7.2 | 7.3 | 6.2 | 5.7 |
| 2 | 26-35 years | Deck officer | 2 Cargo | General cargo | Disagree somewhat: | Disagree somewhat: |
| | 6.1 | 6 | 6.7 | 6.9 | 6 | 7 |
| 3 | 36-45 years | Deck crew | 3 Cargo | Tank vessel | Neither/nor: | Neither/no r: |
| | 6.3 | 5.4 | 7.6 | 7.3 | 7.8 | 8.5 |
| 4 | 46-55 years | Chief engineer | 4 cargo | Live fish carrier | Agree Somewhat: | Agree Somewhat: |
| | 6.5 | 7.3 | 8.8 | 7.7 | 6.9 | 10.2 |
| 5 | Older than 56 years | Engine officer | 5 cargo | Other cargo | Totally agree: | Totally agree: |
| | 6.8 | 7.1 | 7.6 | 8.3 | 7.5 | 11.5 |
| 6 | - | Engine crew | 6 Passenger | Passenge r line 1 | - | - |
| | - | 7.3 | 5.6 | 5.9 | - | - |
| 7 | - | Catering | - | Passenge r line 2 | - | - |
| | - | 6 | - | 5.5 | - | - |
| 8 | - | Apprentice | - | Passenge r line 3 | - | - |
| | - | 7.2 | - | 5.2 | - | - |
| 9 | - | Other | - | - | - | - |
| | - | 5.7 | - | - | - | - |
| P value | .947 | .256 | .018 | .061 | .332 | .000 |

Results – Safety Outcomes

- The **younger** respondents are, the **less safe** are their behaviours.
- Respondents from the shipping company involved in **passenger** transport have the **safest** behaviours.
- Tank vessel respondents have the highest score on the unsafe behaviour index.
- The more demanding working conditions the respondents experience, the more unsafe behaviours they are involved in.

| | Age group | Position | Shipping company | Vessel type | Demanding working conditions | Work pressure |
|--------|-----------------------------|-------------------|---------------------|----------------------|------------------------------------|-----------------------|
| 1 | Younger than 26 years | Captain | 1 Cargo | Bulk vessel | 3-7 points | Totally disagree: |
| | 9.8 | 7.7 | 8.3 | 8.7 | 7.2 | 6.9 |
| 2 | 26-35 years | Deck officer | 2 Cargo | General cargo | 8-12 points | Disagree somewhat: |
| | 9.3 | 9.3 | 8.8 | 8.3 | 9.3 | 8.7 |
| 3 | 36-45 years | Deck crew | 3 Cargo | Tank vessel | 13-21 points | Neither/nor: |
| | 8.6 | 7.2 | 8.7 | 11.8 | 11.7 | 9.8 |
| 4 | 46-55 years | Chief engineer | 4 cargo | Live fish carrier | - | Agree Somewhat: |
| | 6.8 | 5.3 | 12.5 | 9.2 | - | 13.7 |
| 5 | Older than 56 years | Engine officer | 5 cargo | Other cargo | - | Totally agree: |
| | 5.6 | 9 | 11.4 | 10.7 | - | 17.3 |
| 6 | - | Engine crew | 6 Passenger | Passenger line 1 | - | - |
| | - | 7.5 | 6.6 | 6.9 | - | - |
| 7 | - | Catering | - | Passenger line 2 | - | - |
| | - | 6.5 | - | 6.1 | - | - |
| 8 | - | Apprentic e | - | Passenger line 3 | - | - |
| | - | 11.7 | - | 6.6 | - | - |
| 9 | - | Other | - | - | - | - |
| | - | 6.7 | - | - | - | - |
| P valu | e .004 | .077 | .000 | .002 | .004 | .000 |

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Results – Personal Injuries On Board

- Age group contributes negatively and significantly to the risk of having a personal injury.
- The **unsafe behaviours** index contributes **positively** and significantly to **personal injuries**.
- There is a close association between work pressure and unsafe working behaviours on board the studied vessels.

| Variables | Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | Step 8 |
|--|-------------------|---------------|---------------------------|-------------------|-------------------|---------------|---------------|---------------------------|
| Age group (>26 years=o, other=1) | - 2,226** * | - 2,106*** | - 2,072 ^{***} | - 2,086** * | - 2,038** * | - 2,051*** | - 2,051*** | - 2,120 ^{***} |
| Position/line of work (Apprentice=0, other =1) | | -,418 | -,145 | -,174 | -,256 | -,259 | -,261 | -,204 |
| Unsafe behaviours index | | | ,098** | ,100** | ,102** | ,097** | ,096* | ,115* |
| Sector (passenger=o, cargo=1) | | | | -,085 | -,318 | -,364 | -,364 | -,328 |
| Sub-sector (Live fish carrier=0, other=1) | | | | | -,508 | -,491 | -,491 | -,391 |
| Demanding working conditions index | | | | | | ,032 | ,031 | ,030 |
| Sometimes I feel pressured to continue working, even if it is not perfectly safe | | | | | | | ,002 | ,048 |
| Organisational safety culture | | | | | | | | ,033 |
| Nagelkerke R ² | .158 | .159 | .201 | .201 | .208 | .210 | .210 | .214 |

* p < 0.1** <mark>p < 0.05 *** p < 0.01</mark>

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Results – Unsafe Behaviours

- Respondents in the passenger transport sector in average have safer behaviours, with fewer violations, risk taking/acceptance.
 - The more work pressure the respondents experience, the more likely they are to be involved in unsafe behaviours.
 - The higher organizational safety culture scores the respondents report, the less unsafe are their behaviours.

| Variables | Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 |
|---|-----------|-----------|------------------|------------------|-----------------|-------------|------------------|
| Age group (>26 years=2) | .158* | .090 | ,059 | .085 | .089 | .081 | .026 |
| Position/line of work (Apprentice=2) | | .140 | ,094 | .065 | .065 | .113 | .122 |
| Sector (cargo=1, passenger=2) | | | - ,280* ** | - .238* ** | - .178* * | 159* | 160** |
| Sub-sector (Tank=2) | | | | .139 | .142* | .145* | .021 |
| Demanding working conditions index | | | | | .212** | .064 | .079 |
| Sometimes I feel pressured to continue working, even if it is not perfectly safe | | | | | | .381** * | .219** * |
| Organisational safety culture | | | | | | | - .385** * |
| Adjusted R ² | .018 | .026 | .095 | .105 | .142 | .261 | .367 |

* p < 0.1** p < 0.05 *** p < 0.01

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Results – Organisational Safety Culture

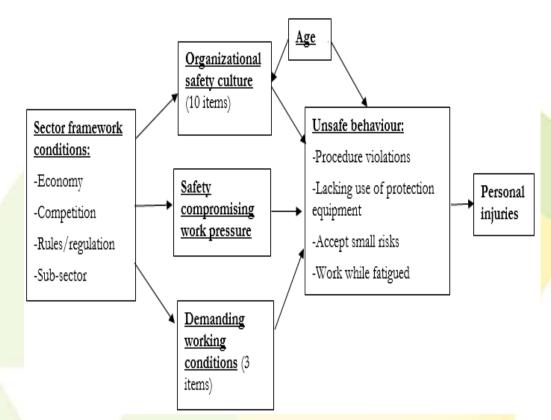
- Age group contributes positively and significantly to organisational safety culture.
- The sub-sector contributes positively and significantly to organisational safety culture.
- Safety compromising work pressure contributes negatively to organisational safety culture.

| Variables | Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 |
|---|--------|--------|--------|--------|--------|--------|
| Age group (>56 years=2) | .195** | .192** | .171** | .187** | .196** | .164** |
| Position/line of work (Chief engineer=2) | | .046 | .079 | .078 | .076 | .100 |
| Sector (cargo=1, passenger=2) | | | .181** | .103 | .068 | .066 |
| Sub-sector (Passenger line 3=2) | | | | .195** | .188** | .168** |
| Demanding working conditions index | | | | | 128 | .021 |
| Sometimes I feel pressured to continue working, even if it is not perfectly safe | | | | | | 368*** |
| Adjusted R ² | .032 | .027 | .053 | .079 | .088 | .196 |
| | | | | | | |

* $p < 0.1^{**} p < 0.05^{***} p < 0.01$

Discussion

- Crew members in the coastal **cargo** sector rate their **organizational** safety culture **lower** than those in the **passenger** transport sector.
- Safety culture is closely related to working conditions.
- Young age (<26) is associated with occupational accident risk on board.
- Work pressure and poor organizational safety culture are closely related to unsafe working behaviours.



Future steps

- The present results must be interpreted with caution, as they are based on a relatively **limited sample**, and **low numbers**.
- Examine how **organizational** safety culture can be employed to reduce the **impact** of **negative framework conditions** in maritime transport on occupational safety.
- Use **exposure measures** or a measure of risk to explore higher share of injuries in coastal cargo.
- Check more closely the different **work processes** leading to injuries on board cargo and passenger vessels.
- Measure the influence of the different framework conditions.







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